

Dear Valued Customer,

Do you waste most of your time abroad looking for a money changer? Do you want to enjoy your travel without the inconvenience and risk that comes with travelling with large amounts of cash? We at Seylan Bank believe that you should travel hassle-free and we offer the perfect solution, The Seylan Visa Multi Currency Travel Card. The only card that lets you travel overseas with several currencies on just one card.

This is a pre-paid Visa accredited card that can be reloaded any time according to the Exchange Control Regulation. You can obtain a Multi Currency Travel Card over the counter at any Seylan Bank branch island-wide. You can use this card for ATM withdrawals at over 2 million locations and purchase goods and services from over 30 million Visa accredited merchants worldwide.

TRAVEL CARD FEATURES

- A Seylan Visa Travel Card in multiple denominations. (US Dollar, Sterling Pound, Euro, Australian Dollar, Saudi Riyal & LKR)
- The maximum amount permissible to load is US\$ 15,000 or its equivalent in Euro, Sterling Pounds, Australian Dollars or Saudi Riyals. (Subject to Exchange Control Regulations)
- Travel card is valid for 5 years, and can be renewed free of charge.
- Time period for PIN regeneration (PIN Mailer) is 05 working days from the date of receipt. However, the PIN can be regenerated instantly online using Customer Web Portal.
- Free travel insurance will be offered for loads /reloads of Travel Card with a cumulative minimum balance of USD 500/- or equivalent in GBP/ EUR/ AUD/ SAR at the time of departure.

SECURITY

- The SMS alert service will notify the cardholder of any unauthorised use of the card. (Subject to service availability in area of use)
- A unique 4 digit PIN number.
- One time password will be forwarded to your mobile / email for online transactions provided your number is registered and verified by the Bank.
- If the Seylan Visa Travel Card is lost/stolen it should be reported immediately to the Seylan Card Centre on +94 11 200 8888 or you can temporarily deactivate your card by logging on to the Customer Web Portal. The Cardholder will not be liable for any transactions performed subsequent to reporting loss.
- In the event of your mobile number or e-mail address being changed, The Bank should be informed in writing with supporting documents attached as evidence and call our 24 hour hotline on +9411200 8888.
- You can deactivate the merchant category (Ex: Hotel/Clothing) and restrict the usage in countries (Ex: India/ Kuwait) via Customer Web Portal.

CONVENIENCE

- Withdraw money at over 2 million Visa accredited ATMs worldwide.
- Accepted at over 30 million Visa accredited merchant outlets worldwide.
- 24 Hour Customer Service + 94 11 200 8888.
- Although the card has denominations in US Dollars, Euros, Sterling Pounds, Australian Dollars & Saudi Riyals, it will be automatically converted to the local currency of the country you visit.
- Funds can be transferred from one currency to another via the web or by informing the Bank. (Funds cannot be transferred from LKR to another currency).
- SMS alert after each transaction indicating transaction details and available balance. (Subject to service availability in area of transaction)
- For balance inquiries, transaction details, deactivations and blocking of lost/stolen cards log on to www.seylantravelcard.com
- Card can be replaced over the counter.
- Additional card can be used in the event the the primary card is lost or stolen.

AUTHORISATION IN USING MULTI CURRENCY

At the time of transaction, depending on availability of wallet and sufficient funds, system will debit the destination currency (Currency of the country of transaction) as the first preference. If the destination currency wallet is unavailable, USD will function as the default currency. However, if the destination/ USD wallet has insufficient funds, the sequence of currency wallet is as follows;

Currency authorisation order for transactions will be as follows; Destination Currency-01, USD- 02, GBP - 03, EURO – 04, AUD -05, SAR – 06, LKR -07 (The sequence is subject to change by the destination currency which will take precedence)

This authorisation will enable the customer to transact with a minimum loss of currency conversion fee.

Partial authorisation (wallet to wallet) is not allowed.

UNUTILISED BALANCE

Your balance can be en-cashed over the counter from any Seylan ATM or be transferred to your LKR Wallet or Seylan Bank Savings / Current Account. Funds should be encashed or converted to LKR within 90 days upon return to comply with the Central Bank of Sri Lanka guideline.

Enjoy the best of what the world has to offer! Your new travel companion will ensure you of a memorable and exciting journey overseas.

Please ensure that you sign on the signature panel at the time of receiving your card. We request you to check the balance on your card at any Seylan Bank ATM prior to departure.

Thank you,
SEYLAN CARD CENTRE

THE SEYLAN TRAVEL CARD YOUR CARD FOR EFFORTLESS TRAVEL



APPLICATION FORM

SEYLAN VISA TRAVEL CARD APPLICATION FORM

AMOUNT & CURRENCY DETAILS

DO YOU WANT THE MULTI CURRENCY TRAVEL CARD YES NO

If no, please indicate the currency preferred.

If yes, Currency authorisation order for transactions will be as follows;
Destination Currency-01, USD- 02, GBP - 03, EURO – 04, AUD -05, SAR – 06,
LKR -07 (The sequence is subject to change by the destination currency
which will take precedence)

CURRENCY	AMOUNT
USD	
GBP	
EURO	
AUD	
SAR	
LKR (Domestic use only)	

PERSONAL DETAILS

*Mandatory fields

NAME IN FULL* _____

MR MRS DR OTHER

DATE OF BIRTH* (DD/MM/YY) _____

MOTHER'S MAIDEN NAME* _____

GENDER* MALE FEMALE

NATIONALITY* _____

MARITAL STATUS* _____

RESIDENCE ADDRESS* _____

OFFICE ADDRESS _____

PHONE NO (RES)* _____

PHONE NO (OFF) _____

MOBILE NO* _____

(To receive transaction alerts & one time password - OTP)

E MAIL ADDRESS* _____

(To receive your web portal PIN and statements)

MAIL TO* E-MAIL RESIDENCE OFFICE

PASSPORT NUMBER* _____

PASSPORT EX. DATE* _____

NIC NUMBER* _____

ARE YOU AN ACCOUNT HOLDER OF SEYLAN BANK: YES NO

If yes, please specify your Seylan Bank Account Number:

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PAYMENT MODE CASH ACCOUNT TRANSFER

I hereby agree to debit my account.

SIGNATURE OF ACCOUNT HOLDER

DETAILS OF TRAVEL

COUNTRY OF TRAVEL* _____

DATE OF TRAVEL* _____

ARRIVAL DATE* _____

NO. OF DAYS OF TRAVEL* _____

TYPE OF TRAVEL : BUSINESS PERSONAL

EDUCATION OTHER

DO YOU NEED AN ADDITIONAL CARD YES NO

E-COM FACILITY

You can use your card for online transactions with a maximum limit of
USD 2,500 per day.

Do you wish to deactivate this service ? YES NO

If 'Yes', please indicate the time period & wallets you wish to deactivate.

DEACTIVATION PERIOD : FROM TO

WALLETS : USD GBP EURO AUD SAR

DECLARATION

Exchange Control Declaration – To the Controller Exchange.

I declare that all details given by me in this form are true and correct. I undertake to use my International Electronic Multi Currency Travel Card overseas solely within the limit authorised by the card issuing dealer (i.e. the Bank) and affirm that it will not be used to purchase goods in commercial quantities and for capital transaction. I further undertake to use my card for my personal use only and will not make payments in foreign exchange on behalf of others. I also declare that I am in possession of the following cards and undertake to surrender the International Electronic Multi Currency Travel Card to the relevant issuing dealer if I migrate or leave Sri Lanka for employment abroad.

I state that the details given are true and correct in support of my application to Seylan Bank, Sri Lanka for a Seylan Multi Currency Travel Card Account, subject to the user guide, which outlines the terms and conditions of use and which will be sent to me with approval of my applications.

"I specifically agree and accept that there shall be conversion losses incurred as and when I use the Seylan Multi Currency Travel Card and I accept any and/or all conversion losses occurred as a result of using the Seylan Multi Currency Travel Card as aforesaid. Further I hereby agree and undertake to keep the Bank indemnified from any and all claims, losses, damages and liabilities on effecting such transactions"

I agree to accept liability of all transactions performed until reporting loss of my card.

SIGNATURE OF CARDHOLDER

DATE

FOR BANK USE ONLY

CARD NO

ADDITIONAL CARD NO

We confirm having credited

USD to Travel Card control account number 0301 – 832214 - 840

GBP to Travel Card control account number 0301 – 832214 - 826

EURO to Travel Card control account number 0301 – 832214 - 978

AUD to Travel Card control account number 0301 – 832214 - 036

SAR to Travel Card control account number 0301 – 832214 - 682

LKR to Travel Card control account number 0301 – 832214 - 145

And verified the following documents.

KYC DETAILS : AIR TICKET PASSPORT FORM 1

SEYLAN BANK BRANCH

APPLICATION DATE

ALERT STATUS

Authorised by _____

SCC USE ONLY

Received on _____ Authorised by _____

Updated by _____ Authorised by _____

Additional Remarks _____